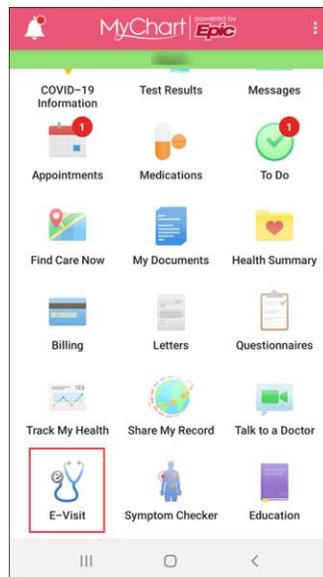


## MyChart E-visit Workflow (Mobile Version) Patient Facing

Using e-visits, providers can work with you (the patient) to resolve health issues without an office visit. You can submit a questionnaire and then communicate with the provider about the problem through secure patient messages in MyChart.

### Try It Out

1. Log in to **MyChart**.
2. Tap the < **E-Visit** > button.

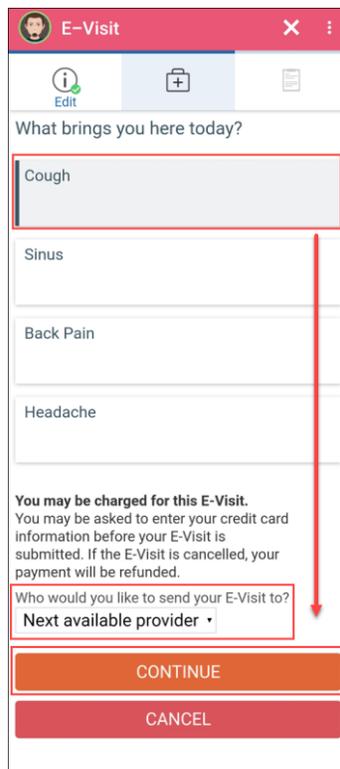


3. Read the E-Visit Terms and Conditions. Tap < **Continue** >.

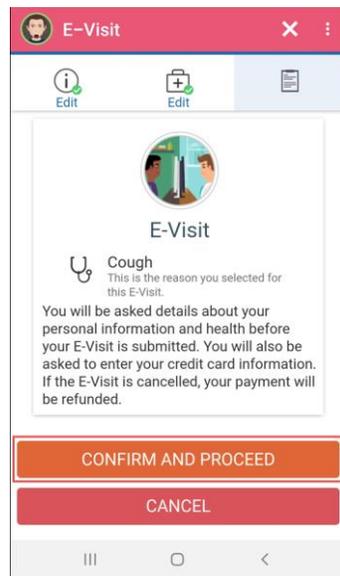


4. Select the **reason** for your E-Visit.
  - a. The question at the bottom of the page < **Who would you like to send your E-Visit to?** > will automatically default to the < **Next available provider** >. *You cannot change this.*

b. Tap < **Continue** >.



5. Verify your **reason** the for E-Visit and Tap < **Confirm and Proceed** >.



6. You will now **eCheck-In** for your appointment.

a. *See the **Tips and Tricks MyChart eCheckIn for this process.***

7. Once you get to the questionnaire section, you will be asked a series of questions based on the reason you chose for your e-visit.

a. You may have to answer other questionnaires before your e-visit questionnaire.

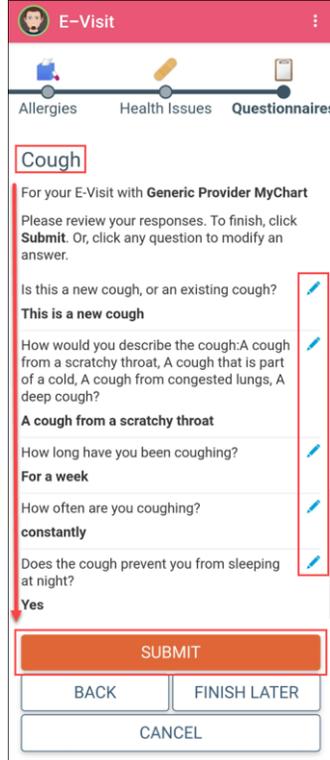
8. Answer the **questions**.

a. Depending on your answers, some of the questions will cascade into more questions.

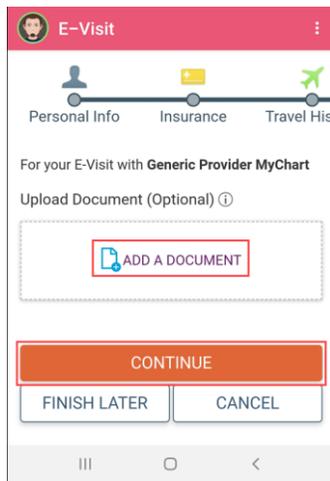
9. At the end of your questionnaire you will be given a summary of all of your answers.

a. If needed, you can edit these answers by *tapping* the **blue pencil** next to the question.

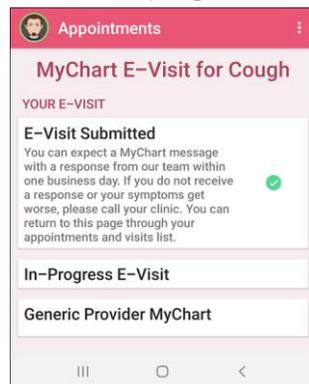
b. Tap < **Submit** > when you have are satisfied with your answers.



10. Tap < **Add a Document** > if you have documents you need to upload for your E-Visit.
  - a. An example of this might be a test that you had done outside of Community that you would like to share with the provider.
11. Tap < **Continue** >.



12. Review your **Uploaded Documents** and tap < **Submit** >.
13. Once your e-visit is completed you will see a page like the one below.

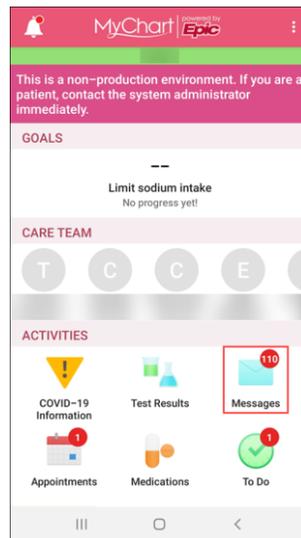




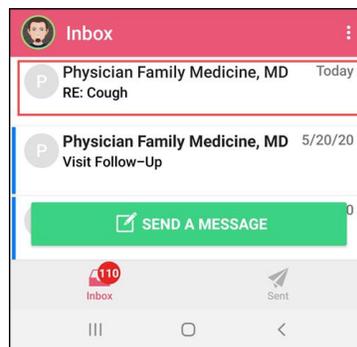
## If the provider has questions for you (the patient)...

If the provider has any questions for you about your E-Visit, they will send you a message through your MyChart. To view those messages follow these steps.

1. Tap < **Messages** >.

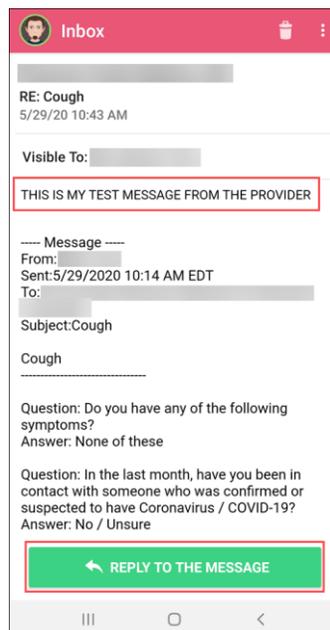


2. Tap on the **message** from the provider.



3. Tap < **Reply to the Message** > to reply to the message from the provider.

- a. All messages will appear on the After Visit Summary (see below directions on how to get to your After Visit Summary).

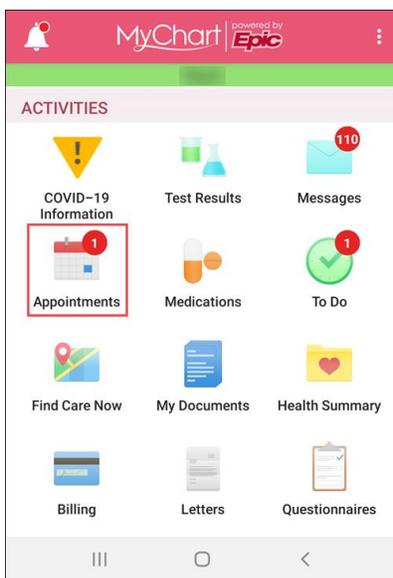




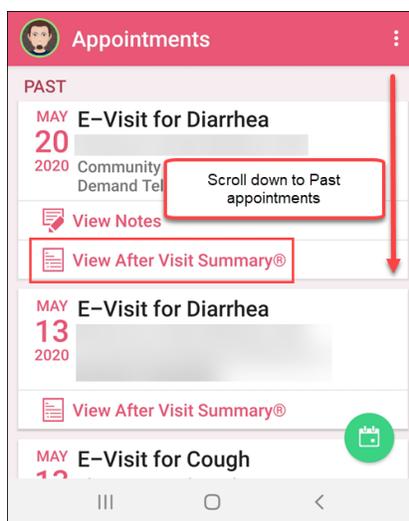
# How do you view the providers instructions?

All communication between you and the provider including their instructions for the visit will be viewable from the After Visit Summary (AVS). To view the AVS follow these steps.

1. Tap < **Appointments** >.



2. Scroll to find the **Past** appointments. Find your **visit** and tap on the < **View After Visit Summary** > link.



3. The After Visit Summary will appear.

